

Contatta

www.linkedin.com/in/francesco-setale (LinkedIn)

Competenze principali

Databases

IT Management

Project Management

Languages

Inglese (Professional Working)

Certifications

Become an Agile Project Manager

Agile at Work: Building Your Agile Team

Agile Foundations

FCE – First Certificate in English

PRINCE2® Foundation Certificate in Project Management (2017 version)

Francesco Setale

Chief Information Officer

Fiumicino, Lazio, Italia

Riepilogo

Proactive and highly motivated, strong in airline market and aviation industry, IT knowledge with 20 years of experience in different areas and roles.

Personal skill:

Positive, hard-working, pragmatic approach to trouble

Professional skills:

Project management, problem solving, business oriented, functional analysis, leadership, online booking, e-commerce, system integration, software development, payment gateways

Expertise:

ERP

Internet booking engine

Contract negotiation

Datawarehouse implementation

e-commerce

Departure control system

Reservation systems

Project management

Functional analysis

Database

Reporting

Digital Transformation

Esperienza

Aeroitalia

Chief Information Officer

dicembre 2023 - Present (2 mesi)

Rome, Latium, Italy

Forma.Temp

IT Analyst

febbraio 2023 - novembre 2023 (10 mesi)

Rome, Latium, Italy

Zètema Progetto Cultura

IT Advisor | Digital Transformation

marzo 2021 - febbraio 2023 (2 anni)

Rome, Latium, Italy

Support the company through digital transformation processes and systems, including:

ERP, CRM, e-commerce platform, data warehouse, ticketing system.

Aeroitalia

IT Consultant

novembre 2021 - aprile 2022 (6 mesi)

Rome, Latium, Italy

Strategic support for IT projects: business and operations systems (ERP, OPS, M&R)

IT/TLC Contract negotiation

Blue Panorama Airlines SpA

IT Manager

settembre 2013 - marzo 2021 (7 anni 7 mesi)

Rome Area, Italy

Head of IT

- IT governance
- Strategic business support to CEO for new IT projects and business development
- Project management internet booking engine, datawarehouse
- Payment gateways integration and commercial negotiation
- RFP drafting for new system and system replacement
- Cost optimization of IT/TLC infrastructure

A-ICE srl

IT Manager

luglio 2011 - agosto 2013 (2 anni 2 mesi)

Pomezia

- Project management for Airlines software as: Reservation System, Inventory management, Internet Booking Engine, Ancillary Services, Charter management

- Responsible of products integration for Internet Booking Engine and Departure Control System
- System integration with Microsoft Navision, Atenea Air, Unicredit bank, Paypal, BNL bank, IATA Timatic, Travelfusion
- PM project "message dispatcher" of IATA CargoImp type B and XML.
- Support to CCO for pre-sales activities

Works Italia

IT Manager

agosto 2010 - luglio 2011 (1 anno)

Roma, Italia

Head of software development department

- Support to business development
- pre-sales activities
- Responsible for main public tender application
- Project Manager of On-board Entertainment System for Italian train carrier; project in collaboration with IBM

Net Solving SPA

Project Manager

gennaio 2010 - luglio 2010 (7 mesi)

Rome Area, Italy

Travel & Transportation Manager

- Project Manager for many projects for important customers like Artigiancassa
- BNP Paribas Group, Public Company LAIT, Thai Airways

Net Service S.r.l.

Project Manager

2007 - 2009 (2 anni)

Software Development in Aviation & Travel Industry

- Project Manager and main analyst of Internet Booking Engine for small Airlines in order to manage flight inventory and distribute through the web for both channels B2B and B2C as well as some Online Travel Agencies
- Project Manager for the project ABS (Advanced Booking System) used by Blue Panorama Airlines, Distal & ITR Group, Bema Reps, Gan Aviation, Consorzio costa del Cilento, HTMS Aviation
- Project manager for the common interface to multiple reservation systems as well as Amadeus, SITA, Navitaire, Travelport

Net Consulting S.r.l.

Project Manager

novembre 1998 - dicembre 2006 (8 anni 2 mesi)

- Responsible for development and Project Manager of the customized ERP for the most important Italian agency for temporary employment (ALI S.p.A)
- Analyst and Developer of projects for: Telecom Italia, Siemens, Datamat S.p.A. especially web applications using Microsoft technologies

Airware S.r.l.

Co-Founder

marzo 2002 - dicembre 2005 (3 anni 10 mesi)

- Project Manager for innovative solutions for wireless oriented applications among which, digital signature for online documents for an Italian public company (Chamber of Commerce of Rome)
- Project and development for the "Wireless Golf Management System": back-office tools as well as reservation system, video surveillance and website integration. Customer Lofkulla Golf club (Helsinki)
- Won the public tender by BIC Lazio (Business Innovation Center) for creative start up promoted by Lazio Region

Arma dei Carabinieri

Carabiniere

novembre 1994 - novembre 1998 (4 anni 1 mese)

Ravenna Area, Italy

Carabinieri General Headquarters

- Logistic office - developer (1994-1996)

Employee at local Station of Sant'Agata sul Santerno (RA) (1996-1998) as military policeman

Formazione

I.T.I.S. M. Faraday

High School diploma in Computer Science , Information Technology · (1984 - 1989)